

Ken Coleman | UX Designer

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Work Experience:

Microsoft — Redmond, WA

UX Designer II — Windows Server:

July 2005 – Present, Currently designing the next version of Windows Server Manger integrating cloud services. Previous projects include the design of the File History feature in Windows 8, which allows users to restore lost files and folders from a visual timeline of previous versions. Designed the user experience for versions one and two of the Windows Essential Business Server (EBS) administration console to help IT administrators manage their entire network infrastructure. Also created Deployment Planning Wizard for EBS that used an interactive network topology diagram to help IT Administrators plan how to deploy their Windows Servers.

Product Designer — Windows Server Tools/Administration Experience Platform:

March 2005 to June 2005, Redesigned user experience for Windows Server Cluster Administration.

December 2003 to December 2004, Redesigned user experience for Performance Monitor and Network Access Protection.

Product Designer — Microsoft Office:

March 1997 to June 2002, Created user interface and interaction designs for various areas of Microsoft Office 2000, Office XP, and Office 2003, including Office Setup, Media/Clip Art Gallery, Design Gallery Live, PhotoDraw, and Publisher. Wrote a case study of inter-professional collaboration (IPC) method used to create pre-press tools in Microsoft Publisher and presented it at the IPC conference in Chicago.

Malone Displays — Decatur, GA

Exhibit Designer: October 1993 to May 1994

Project Manager: May 1994 to December 1994

Worked with clients, management, contractors, and production shop to aid in the design, construction, and installation of exhibits for Women's Rights National Park, North Cascades National Park, Fort Sumter National Park, Little Bighorn National Park, and Falls Lake Recreational Area.

Education:

Dale Carnegie Class — Summer 2007, Won Outstanding Performance and Breakthrough Achievement awards

Institute of Design at IIT — Chicago, IL

Master of Design - Human Centered Product Design

January 1995 to December 1996

Carnegie Mellon University — Pittsburgh, PA

Bachelor of Fine Arts - Industrial Design, Minor - Industrial Management

August 1988 to May 1993

Skills:

Strategic — Product Planning, Project Management, Managing Group Dynamics, Mentoring

Software — Microsoft: Expression Suite (Blend, Design, Web), Office Suite, SharePoint; Adobe: Photoshop, Illustrator, Fireworks, Dreamweaver; Axialis IconWorkshop; HTML, CSS

Tactical — Sketching, Storyboarding, Prototyping, Information Visualization, Public Speaking

References:

Julia Nikitina, Program Manager, Microsoft, (425) 707-5761

Ayça Akgüç, Partner/Channel Marketing Manager, Microsoft, (425) 722-5759

Joe Hallock, Senior User Experience Designer, Microsoft, (425) 707-1973